



Techstreet Enterprise

Seeking Standards Usage Tracking and Reporting Capabilities in the Engineering Industry

Use Case

Techstreet
Streamline your standards management

 **Clarivate**
Analytics

Customer profile

- Industry: Engineering, Construction, Mining, Oil & Gas
- Subscription activation year: 2016
- Number of users being supported: 750
- Number of locations being supported: 3
- Key publishers being used: API, ASME, ASTM, CSA, IEEE

Summary

What challenges did the customer face with standards?

This customer was seeking usage tracking and reporting capabilities by site. They wanted more transparent pricing and assurance that all the required standards were in place.

Lessons learned

How did Techstreet Enterprise overcome these challenges?

We presented Techstreet Enterprise in person, creating confidence and assurance in the product. In under two weeks, we achieved an attractive price and seamless transition from the current provider. Since the launch, new documents have been added to the subscription without interruption. Additionally, our customer care team provided training in adding users and standards documents. The company was very satisfied and may add other locations to the subscription in the future.

To see how the power of Techstreet Enterprise can benefit your organization, visit techstreet.com/subscriptions

Ann Arbor

1-800-699-9277 (US & Canada)
1-734-780-8000 (International)
techstreet.subscriptions@tr.com

clarivate.com

IP 1701 004
01.2017
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